

Celanese Engineered Materials Business Continuity Plan

Dear Valued Customer,

As an ISO 9001 and IATF 16949 certified company, we are required to provide the necessary infrastructure and contingencies to effectively provide product and services to satisfy customer needs, even when faced with unforeseen and uncontrollable disruptions. These could include natural and manmade disasters, labor issues, utility difficulties, force majeure, etc.

We regularly evaluate current and potential future conditions, so Celanese can meet the needs of its customers. Our system is intended to be able to alleviate the impact of any emergency event. In this case, the following are typical methods or processes for continuing assessment of

Short-Term Interruptions (Up to 3 month)

- Celanese maintains high standards for its quality management systems and processes as verified by having the following certificates:
 - ISO 9001
 - ISO 14001 (as applicable)
 - IATF 16949 (as applicable)
 - ISO 50001 (as applicable)
 - ISO 17025 (as applicable)
- Celanese has preventive and predictive maintenance plans in place at each of its sites to address these types of interruptions.
 - PM Program: Time-based Preventive Maintenance work associated with key equipment. Based primarily on experience, manufacturers recommendations or industry guidelines.
 - Inspection Tracking: API required inspections of equipment are tracked and executed as required. Findings are also tracked and completed in a timely manner.
 - Piping MI Program: Piping is classified and TML (Thickness management locations) readings on piping circuits occur on schedule or pressure testing and are analyzed as needed.
 - Formal RCFA: Equipment related incidents are formally investigated using a cross functional team and an approved, systematic analysis methodology.
 - Risk Based Inspections (RBI): Inspections are driven by timing per API or TÜV methodology or risk based, whichever is more stringent.
 - Rotating equipment temperature monitoring and vibration analysis on critical equipment
 - High risk ranked rotating equipment is redundant or has spare parts identified and maintained in stores for quick return to operations
- Duplicate lines are available at each site to avoid any extended delays from maintenance items.
- Customer service and manufacturing operations across the globe are available to address needs.
- Multiple modes and carriers exist for transportation of product to customers.
- Alternate raw materials or alternate suppliers are qualified and used during raw material shortages.
- Alternate sites can be used to manufacture product (where applicable) in case of utility disruptions, disasters or labor issues.
- Closure of a plant is preceded by, in some cases, transferring of equipment to another existing plant and qualifying the product at the new location. Prior to closure, customers can discuss stock build up with their account managers.
- Celanese has implemented numerous and extensive measures to prevent the spread of a pandemic (e.g. COVID-19 etc.), not only to protect our employees, but also to protect our communities and business partners. For other labor needs, contractors are hired and trained as needed.
- Sites have recovery plans in place to recover after a natural disaster.
- IT continually performs checks and has controls in place to reduce / avoid phishing and cyber-attacks.
- In case of a force majeure, we would notify customers if there is any impact.

Mid-Term Interruptions (3 to 12 months)

- Celanese has a 5-year plan to address any major site or equipment needs for standard life of facilities or equipment/tools.
- Annual inspection reviews with independent risk management engineering services which addresses Fire & Associated Perils, Boiler & Machinery Perils, Difference in Conditions, Process Safety Management Issues and includes a full Business Interruption Analysis.
- Regular audits from customers of various industries to confirm the adequacy of systems and processes.

Long-Term Catastrophic Interruptions (1 year or longer)

- Celanese has multiple compounding and polymerization sites that are available globally and can support customer needs.

Alternate Methods for Supporting Interruptions of multiple lengths

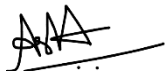
- Maintain adequate inventory to absorb unexpected events. Safety stock will be set in accordance to contractual obligations for customers.

Celanese strives to provide high quality products and services that exceed our customer's expectations. We look forward to continuing to develop strong partnerships with our customers and growing together within the marketplace. As always, if there are questions, please feel free to contact any of our Customer Service Groups at <https://www.celanese.com/engineered-materials/Contact-Us.aspx> or by using the contact information listed below.

Once again, thank you for your interest in Celanese Engineered Materials.

Please do not hesitate to contact us, when you need more information.

Best regards,



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