

www.celanese.com

Celanese Engineered Materials – Maintaining Customer’s Portal / System

Dear Valued Customer,

We have received your request that information be inputted / maintained on your computer system. As an ISO 9001 and IATF 16949 certified company, we also see the benefit in sharing information throughout the supply chain. For this, we have listed links on our website for customers to access the Technical Data Sheets (TDS) <https://tools.celanese.com/products> and Safety Data Sheets (SDS) <https://www.celanese.com/msds>. We also send the Certificate of Analysis (COA) electronically (Default - Email, Fax, Print. By Contract- elemica, iDOC, customer portal programs etc.) to customers with every shipment in a timely fashion.

With the effectiveness of these systems and the significant number of customers that Celanese services, we are not able to input / maintain information onto a customer’s individual computer system / portal. At the discretion of the customer, available information from these systems can be extracted by the customer as needed to fit their individual system needs.

Celanese strives to provide high quality products and services that exceed our customer’s expectations. We look forward to continuing to develop strong partnerships with our customers and growing together within the marketplace. As always, if there are questions, please feel free to contact any of our Customer Service Groups at <https://www.celanese.com/engineered-materials/Contact-Us.aspx> or your Celanese sales account manager.

Once again, thank you for your interest in Celanese Engineered Materials.

Please do not hesitate to contact us, when you need more information.

Best regards,



Ashwin Arumugham
EM Global Quality Director
Ashwin.arumugham@celanese.com